

## Additional Benefits

### Emergency Roadside Assistance

- Sign and drive
- Up to \$100 benefit for covered emergencies
  - Towing assistance
  - Extrication assistance
  - Flat tire assistance
  - Fuel, oil, fluid and water delivery service
  - Lock-out assistance
  - Battery assistance

### Rental Reimbursement

- Pays for a replacement vehicle while your vehicle is being held for repair, including same-day repairs
- Up to \$35 benefit per day for a maximum of 10 days

### Emergency Travel Expense Reimbursement

- Pays for emergency lodging, meals and transportation expenses while your vehicle is being held overnight for covered repairs
- Up to \$200 per day for a maximum of 5 days
- Must be traveling 100 or more miles from your home

### Manufacturer's Deductible Reimbursement

- Reimburses the difference between your deductible and any required manufacturer's deductible for covered repairs

## What is Not Covered

### Maintenance not covered:

The maintenance services and parts described in the manufacturer's maintenance schedule for your vehicle. Other normal maintenance services and parts including air conditioning refrigerant, all batteries (including but not limited to hybrid/electric vehicle batteries), all hoses and belts (not specifically listed), brake pads and shoes, brake rotors and drums, engine coolant, engine tune-up (includes distributor cap, ignition wires, glow plugs, rotor and spark plugs), filters, lubricants or fluids, wiper blades, suspension alignment.

## Optional Coverages

### Commercial Use

- Pays for covered breakdowns when your vehicle is used for permitted commercial purposes

### Rideshare

- Pays for covered breakdowns when your vehicle is used for ridesharing purposes such as Uber or Lyft

### Lift Kit

- Pays for covered breakdowns when your vehicle is equipped with a factory or dealer-installed lift kit
- Lift kit components themselves are not covered

### Mobility Equipment

- Provides coverage for the following mobility equipment components:
  - Chair lift motors and assemblies
  - Electric/Hydraulic ramp controls and assemblies
  - Adjustable seating mechanisms
  - Adjustable pedal and steering control mechanisms
  - Hoist and swing-arm mechanisms

### Snow Plow

- Pays for covered breakdowns when your vehicle is equipped with a manufacturer snow plow package
- The snow plow itself, and any accessories/equipment are not covered

### Parts not covered:

Body panels, body part alignment, bright metal, bumpers, catalytic converter, convertible top framework, door handles, door panels, exhaust system, electronic controlled clutch assembly, flexible body parts, friction clutch disc and pressure plate and clutch release bearing, glass, glass framework and fastening adhesives, hinges, lenses, light bulbs, moldings, paint, sealed beam head lamps, sheet metal, stripped threads and fasteners, structural framework, structural welds, tires and wheel balancing, trim, upholstery, vinyl and convertible tops and non-mechanical removable hardtop assemblies, weather stripping, wheel covers, wheel rims, wheels.

## Features

### Where You're Covered.

Coverage is effective anywhere within the continental United States of America, Alaska, Hawaii and Canada. You are covered even if you're traveling or you move to a different city.

### You're Always Covered.

When a repair can't be made by your selling dealer, the program administrator can utilize its national corporate credit card to make immediate payment to the repair facility.

### Maximum Benefits.

There is no per-visit limit and no yearly limit on the number of claims that can be made.

### Affordable & Convenient.

This economical coverage can be included in your monthly loan or lease payment.

### Your Choice of Coverages.

You have a wide choice of protection that you tailor to your needs by choosing the years, miles, deductible and coverage plan that best suits your vehicle and driving needs.

### Transferable Coverage.

All coverage plans are fully transferable if the remaining portion of the original manufacturer warranty has not been reduced or voided. A transfer fee will apply.

### Maintenance Requirements.

You are required to perform maintenance services to your vehicle as outlined within the Owner's Manual for your vehicle. You are required to retain copies of all maintenance receipts during the term of the Vehicle Service Contract.

### Self-Service Claim Portal.

www.mrclaims.net is our user-friendly website for all your Vehicle Service Contract needs. On www.mrclaims.net, you can have instant access to your Terms & Conditions, locate a preferred repair facility, initiate a claim, track claim status or just email questions to our experienced customer service representatives.

Exclusions and limitations apply. See Vehicle Service Contract for details.





**Resource Automotive**

Provided and Administrated by:

State	Company
AZ, IA, WY	Consumer Program Administrators, Inc.
CA	Motor Warranty Services of North America License #0E40891
FL, LA, OK	Automotive Warranty Services of Florida, Inc. FL license #60023, OK license #861338
WA	Provider: National Product Care Company Administrator: Automotive Warranty Services, Inc.
All other states	Automotive Warranty Services, Inc. TX license #168

All located at 175 West Jackson Blvd., Chicago, IL 60604

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**Limitations of Coverage**

The information in this brochure is intended to provide only an outline of the various plans, exclusions and limitations of your The Mechanic Vehicle Service Contract. For exact coverage, exclusion and limitations, please review the Vehicle Service Contract.

RA-MECH-VSC-BRO (R 03/18)

THE **MECHANIC**<sup>®</sup>

Vehicle Service Contract



Protection from the cost of unexpected repairs.

## You can't always tell what the road ahead might bring.

As your vehicle gets older, the risk and the cost of mechanical breakdown increases, often after the factory warranty expires.

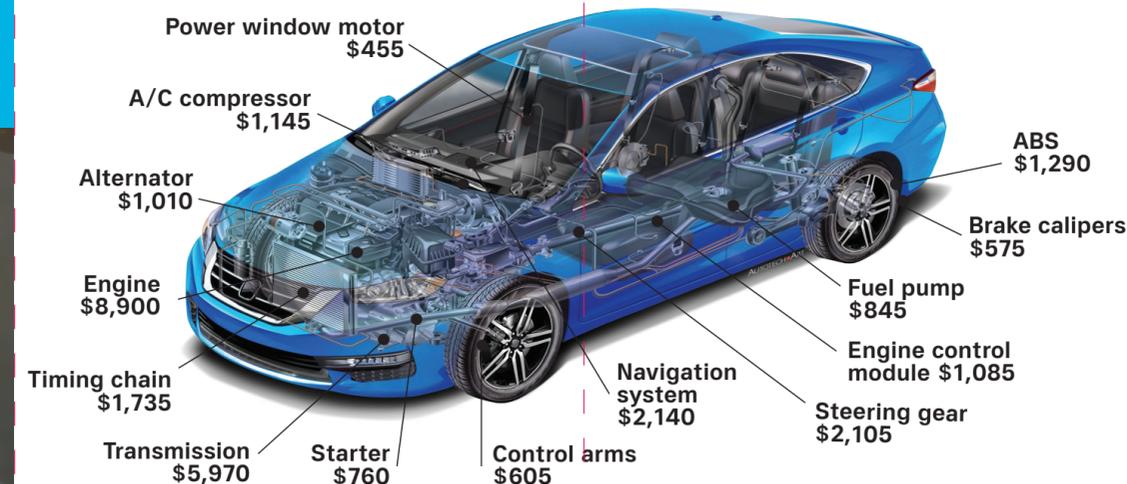
Each year, more and more sophisticated technology is built into vehicles, from collision-avoidance technology to advanced keyless entry and remote starting systems. If something goes wrong, repairs are often complex and costly, and those expenses may rise over time. Once you reach the end of your factory warranty, you'll have to pay out of pocket, leaving you vulnerable to a financial shock or shortfall. Fortunately, there is a way to protect yourself.

The MECHANIC Vehicle Service Contract offers you five levels of affordable, uninterrupted coverage that can fit any budget. It helps protect you from the cost of unexpected repairs, giving you peace of mind.

The MECHANIC also provides rental reimbursement and 24/7 emergency roadside assistance—key benefits to keep your life moving forward when an unexpected breakdown occurs.

The MECHANIC Vehicle Service Contract is a great way to keep one of your biggest investments on the road. Don't get caught without this valuable and affordable protection.

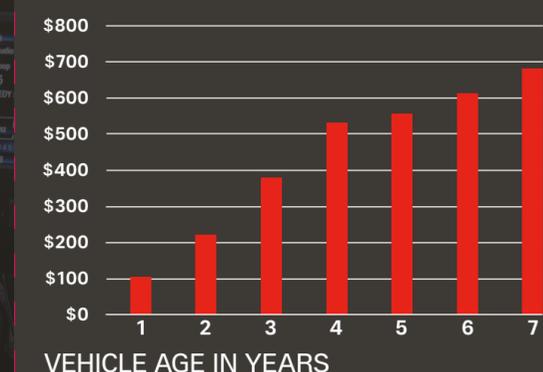
## Example Repair Costs<sup>1</sup>



1. The repair costs shown above are for illustrative purposes only. Actual cost may vary by vehicle, year, make and model. Data was compiled using manufacturer suggested retail pricing and labor requirements for the specified components as recorded by a nationally recognized labor time publication for a representative sample of 2016 Asian, Domestic and European vehicles.

## Average Expense Per Repair Visit<sup>2</sup>

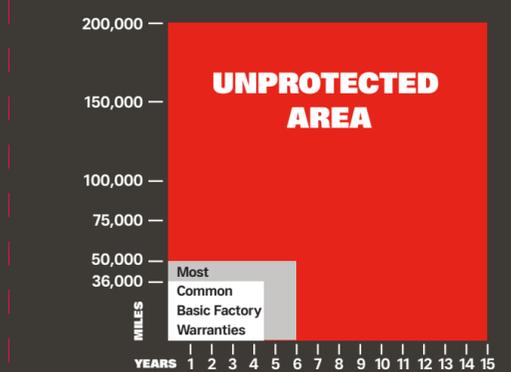
As your vehicle gets older, the risk and cost of repairs may increase. That's why we offer comprehensive coverage plans to keep your vehicle protected.



2. These statements are based on the repair records of Automotive Warranty Services, Inc. and its affiliated companies' customers as of June 2015, your experience may be different. Information based on original compilation date and not the date of this brochure.

## Risk After Factory Warranty Ends

Your manufacturer's basic warranty is very comprehensive. It covers virtually every part in your vehicle and can help prevent you from paying expensive repair bills. One problem, it ends!



# Coverage Overview

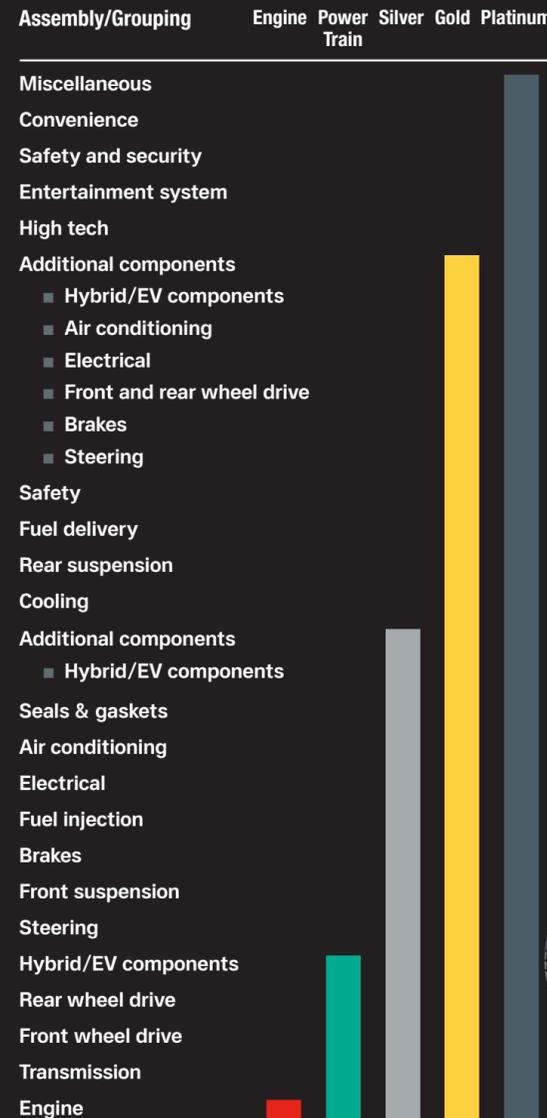
# Engine

# Powertrain

# Silver

# Gold

# Platinum

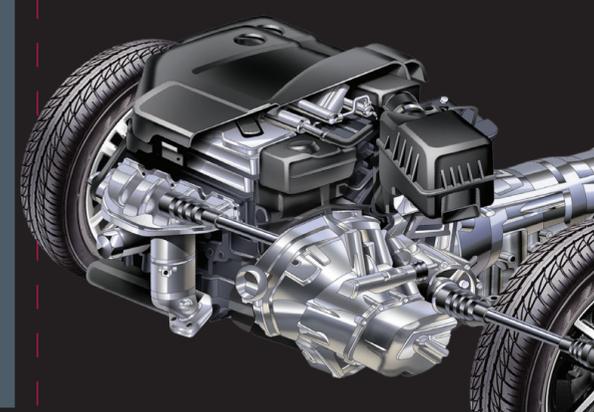


Includes the components below:

## ENGINE

**Gasoline Engine**  
All internal lubricated parts including but not limited to: (Balance shafts, Cam bearings, Cam tower, Camshaft, Connecting rods, Crankshaft, Cylinder block, Cylinder head, Harmonic balancer and retainer bolt, Lifters, Oil filter adapter/housing, Oil pump and pressure relief valve, Piston rings, Pistons, Pushrods, Rocker arms (cam followers), Rod and main bearings, Timing belt and pulleys, Timing belt tensioner, Timing chain housing (cover), Timing chain and sprockets, Valve springs, Valves and guides, Wrist pins). Crankshaft pulley, Dipstick and tube, Engine mounts, Engine oil cooler hoses, Engine oil sending unit, Expansion (freeze) plugs, Flywheel, Fuel supply pump, Intake and exhaust manifolds, Oil pan, Oil pump housing, Temperature sending unit, Thermostat and housing, Vacuum pump, Valve covers, Water pump. Fasteners for the components within this assembly.

**Turbocharged/Supercharged/Rotary/Diesel/Enhanced Engines**  
All of the above listed parts or equivalent plus: Bypass valve, Clutch and pulley, Compressor, Hard lines, Injection pump, Intercooler, Lines and nozzles, Supercharger, Turbocharger, Waste gate controller.



All Engine Coverage components plus:

## TRANSMISSION

**Automatic**  
All internal lubricated parts including but not limited to: (Bands, Bearings, Bushings, Clutches, Drums, Gear sets, Governor, Main shaft, Oil pump, Sealing rings, Solenoids, Torque converter, Transmission case, Valve body). Continuously variable transmission (CVT) and all internal components, Cooler, Cooler hoses and hard lines, Dipstick and tube, Electronic shift control unit, Flex plate and ring gear, Shift lever knob, Shift linkage and cables, Throttle valve cable, Transmission mounts, Transmission pan, Vacuum modulator. Fasteners for the components within this assembly.

**Standard**  
All internal lubricated parts including but not limited to: (Bearings, Bushings, Gear sets, Main shaft, Shift forks, Synchronizers, Transmission case). Clutch master cylinder, Clutch slave cylinder, Shift cable, Shift lever knob, Transmission mounts. Fasteners for the components within this assembly.

**Transfer Case – (4X4 vehicles)**  
All internal lubricated parts including but not limited to: (Bearings, Bushings, Chain and sprockets, Gear sets, Main shaft, Transfer case). Electronic and vacuum engagement components, Mounts, Transfer case control unit. Fasteners for the components within this assembly.

## FRONT WHEEL DRIVE

All internal parts including but not limited to: (Axle shafts, Bearings, Bushings, Carrier case, Chain and sprockets, Final drive housing, Gear sets). Drive shaft support, Front hub bearings, Locking hub assemblies (4X4), Rear hub bearings, Universal joints. Fasteners for the components within this assembly.

## REAR WHEEL DRIVE

All internal lubricated parts including but not limited to: (Axle shafts, Bearings, Bushings, Carrier case, Drive axle housing, Gear sets, Limited slip clutch pack). Drive shaft support, Front hub bearings, Propeller shafts, Rear hub bearings, Universal joints, Fasteners for the components within this assembly.

## HYBRID/ELECTRIC VEHICLE COMPONENTS

Electric coolant pump, Electric oil pump, Electric motor/generator(s) and all internal components, Inverter/converter/ transformer units and all internal components, Inverter/converter/transformer units cover, Power split device and all internal components, Reduction/reducer box and all internal components. Fasteners for the components within this assembly.

All Engine and Powertrain Coverage components plus:

## STEERING

All internal lubricated parts including but not limited to: (Bearings, Bushings, Housing/case, Rack and pinion equipped valve assembly, Sealing rings, Sector shaft). Center link/drag link, Cooler and hard lines, Coupling, Electric power steering motor, Fluid reservoir, Idler arm, Inner rod ends and bellows boots, Pitman arm, Power cylinder assembly, Power steering pump and pulley, Pressure and return hoses, Rack mounts and cushions, Speed sensor or steering gear equipped pitman shaft and valve assembly, Steering main and intermediate shafts, Tie rods. Fasteners for the components within this assembly. (Does not include "rear wheel steering" components.)

## FRONT SUSPENSION

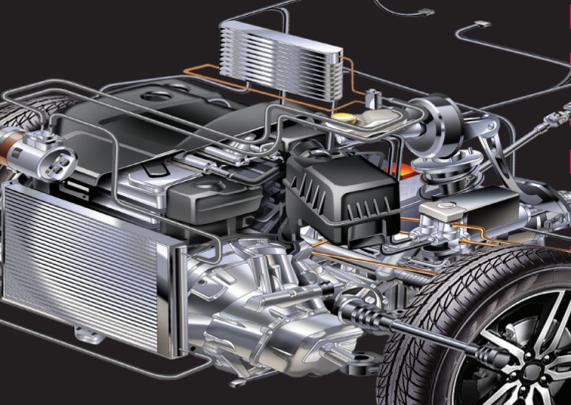
Bump stop cushions, Control arm shafts, King pins, Stabilizer linkage including mounts and bushings, Stabilizer shaft, Steering knuckle (spindle), Strut rods and bushings, Torsion bar mounts and bushings, Upper and lower ball joints including dust boots, Upper and lower control arms, Wheel bearings and seals. Fasteners for the components within this assembly.

## BRAKES

Assist booster, Backing plates, Brake pedal shaft, Clips and retainers, Combination valve, Disc brake calipers (and rear caliper actuators), Hard lines and fittings, Master cylinder, Parking brake linkage and cables, Self-adjusters, Springs, Wheel cylinders. Fasteners for the components within this assembly.

## FUEL INJECTION

Electronic fuel injection system (including all input/sensors & output/control units, except EGR valve, related to the fuel injection system), Idle speed or automatic idle speed assemblies, Injectors, Powertrain control module (PCM).



All Engine and Powertrain Coverage components plus:

## ELECTRICAL

Alternator, Distributor and coil, Electronic ignition module, Engine management control unit, Front and rear windshield wiper motors and delay controller, Knock sensor, Manually operated switches (specifically turn signal, headlight, dimmer and wiper switches), Mechanically actuated switches (ignition, brake light and neutral safety switch), Oxygen sensor, Starter motor and drive, Starter solenoid, Voltage regulator, Wiring harnesses.

## AIR CONDITIONING

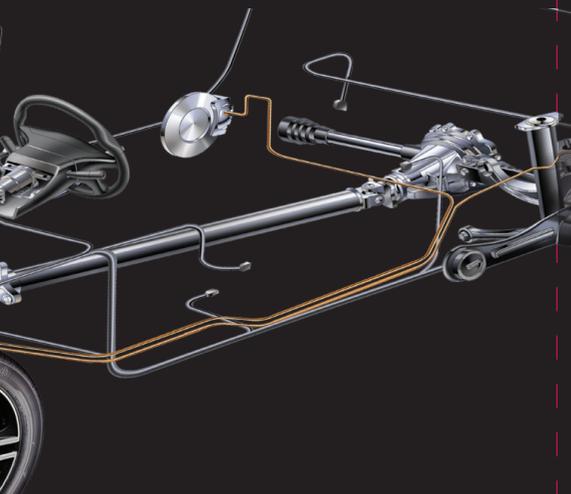
Accumulator, Clutch and pulley, Compressor and mounting brackets, Condenser, Drier, Evaporator, High/low pressure cutoff switches, High/low pressure hoses, Orifice tube, Pressure cycling switch, Temperature control head, Temperature control programmer, Thermostat, Fasteners for the components within this assembly and Freon-refrigerant if necessary in conjunction with the repair of the components within this assembly.

## HYBRID/ELECTRIC VEHICLE COMPONENTS

Electric A/C compressor, Junction block, Main battery cable.

## SEALS & GASKETS

All seals and gaskets on the assemblies listed under Engine, Powertrain and Silver coverage.



All Engine, Powertrain and Silver Coverage components plus:

## COOLING

Engine oil cooler, Heater control valve, Heater core assembly, Radiator, Radiator fan and clutch, Radiator fan motor including fan blade, Radiator fan relay, Temperature sensor and relay.

## STEERING

Electric steering rack, gear and motor.

## REAR SUSPENSION

Rear suspension equivalents of Front Suspension components listed in Silver coverage.

## BRAKES

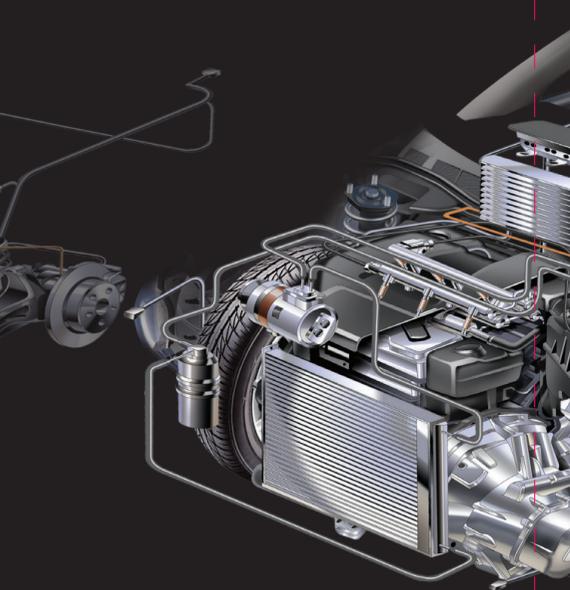
Anti-lock brake system, Anti-lock brake system module and sensors, Electrohydraulic brake system.

## FRONT AND REAR WHEEL DRIVE

Constant velocity joints including boots and bands.

## FUEL DELIVERY

Fuel tank and hard lines, Fuel tank sending unit.



All Engine, Powertrain and Silver Coverage components plus:

## ELECTRICAL

Convertible top motor, Digital and analog instrument display(s), Electronic rear view mirror motor(s), External LED assemblies, Headlight door motor(s), Heated back glass, High intensity discharge lamp assemblies, Horn assembly, Low coolant sensor, Low fuel sensor, Low oil sensor, Power antenna motor, Power door lock actuator(s), Power door lock clips, Power seat motor(s) and transmission(s), Power sun roof motor, Power window motor(s) and power regulator(s), Starter button, Tire pressure monitoring system, Windshield wiper washer pump(s).

## AIR CONDITIONING

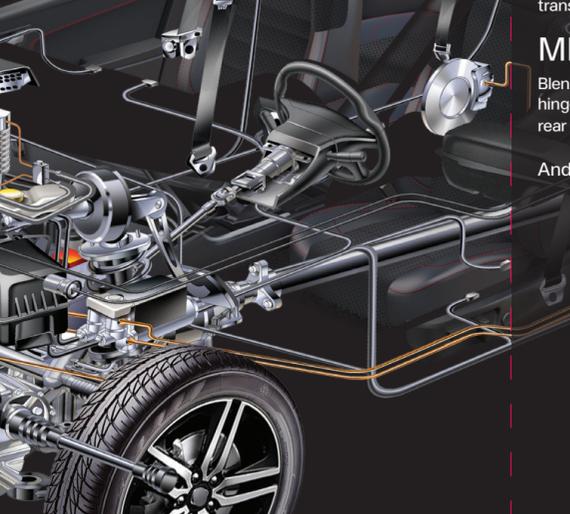
Heater-A/C blower motor.

## SAFETY

Airbag system, Seatbelts.

## HYBRID/ELECTRIC VEHICLE COMPONENTS

Battery charge controller, Controller/electronic throttle control system, Drive motor dampener, Hydraulic or electric regenerative braking system, Motor/generator belt tensioner, Onboard battery charging system, Onboard computer system including all relays, Sensors, ECU & ECM (electronic control units/electronic control modules), Power switch/button, Three-phase high voltage cables, Voltage inverter reservoir.



Covers any breakdown of your vehicle except items that are excluded.

Examples of Platinum components include:

## HIGH TECH

Automatic leveling system, cruise control actuator and module, electronic instrument panel control module, electronic stability control system, electronic traction control system, GPS/navigation system and antenna assembly, heated seat element and cooling seat components, rollover protection system. All gauges, sensors and relays.

## ENTERTAINMENT SYSTEM

Antenna assembly, compact disc player/changer, DVD player and monitor, graphic equalizer, radio and speakers, satellite radio, telephone prewire/Bluetooth connectivity.

## SAFETY AND SECURITY

Heads up display, night vision system, OnStar® system, remote keyless entry transmitter and receiver module, tailgate and hatchback actuators, theft alarm system.

## CONVENIENCE

Auxiliary power point, buzzer/chime (headlamps on, key in ignition), cigarette lighter, clock, compass, electrical or mechanical gas cover and trunk releases, glove box lamp (excluding bulb), headlight wiper/motor transmission, illuminated entry lamp (excluding bulb), illuminated vanity mirrors, memory seat system, trip/mileage computer, trunk lamp (excluding bulb), volt/amp gauge, wiper motor transmission.

## MISCELLANEOUS

Blend door motors, blower motor resistor (regulates fan speed), door hinges, mechanical seat adjustment, outside mirror remote adjusters, rear hatch or hood struts.

And much, much more...

